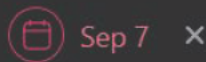


As a potential customer who is socially anxious, I schedule an appointment with a consultant as soon as possible.

Assignee

Due date



Projects

■ Elevating Therapy LLC To do ▾

Dependencies

Description

Acceptance Criteria:

1. The user will access a calendar to choose an available day and time within the upcoming week.
2. The user will see available consultants on the day they select in the calendar.
3. Both the user and the consultant will receive an email confirming the appointment day and time.
4. The appointment will appear on both the user's calendar and the consultant's calendar.

As a regular customer, I want to cancel my appointment with a consultant to clear my calendar without a paying cancellation fee.

Assignee

Due date



Projects

● Elevating Therapy LLC To do v

Dependencies

Description

Acceptance Criteria:

1. The user will access their existing appointments from their email OR by logging into the website.
2. Users who registered within the past 6 months and have attended scheduled meetings weekly will not receive an invoice reflecting the cancellation fee.
3. Details about cancelled appointments from customers registered within the past 6 months and have scheduled weekly meetings will not be sent to the billing department.
4. Appointments are cancelled by clicking a button.
5. The user and the consultant will receive an email confirming the cancellation.
6. The appointment is removed from both the user's and consultant's calendar.

As a satisfied customer, I want leave a review about my experience with my consultant to inform future users.

Assignee

Due date

Projects

■ Elevating Therapy LLC To do ▾

Dependencies

Description

Acceptance Criteria:

1. The user will be able to write a review into a field.
2. The user will be able to submit the review at the click of a button.
3. The review will appear on both the front page of the website and on the user's consultant's page.
4. The user will receive a confirmation email, thanking them for their submission.
5. The consultant will be notified by email of a review being submitted.